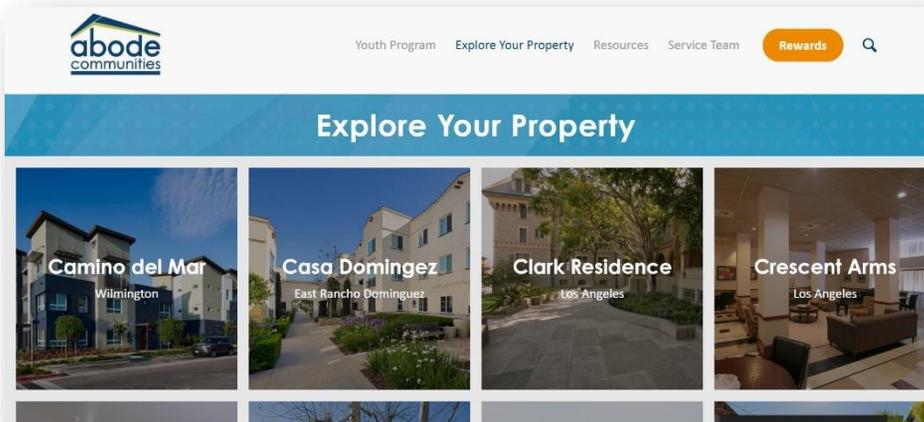


HOW TO SCHEDULE ONE ON ONE APPOINTMENT WITH YOUR RESIDENT SERVICES COORDINATOR (RSC)

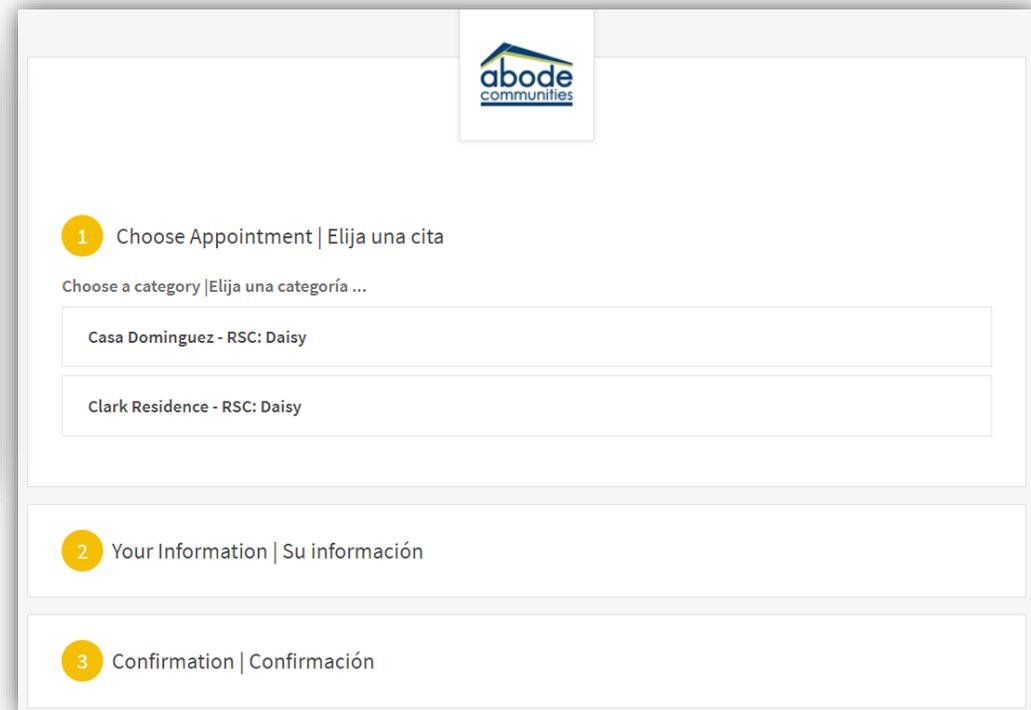
1

Find your property by clicking **Explore Your Property**. Select your property and click **schedule a meeting page** button.



2

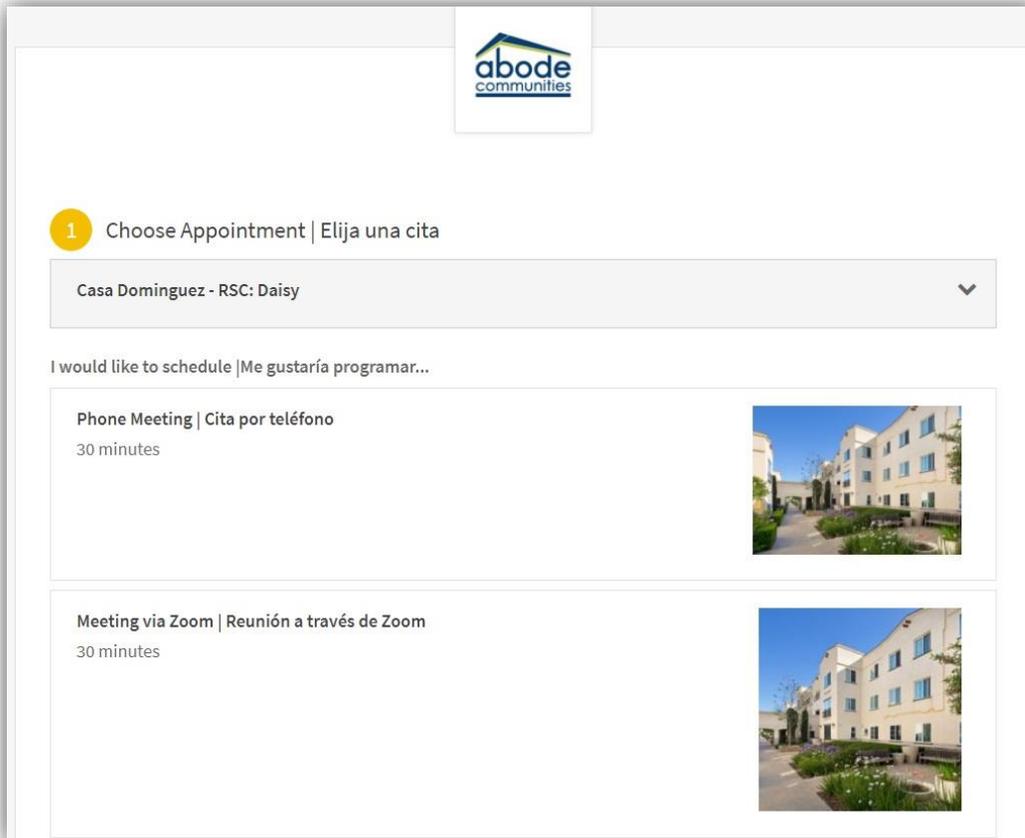
Under **Choose your appointment** select your property.



HOW TO SCHEDULE ONE ON ONE APPOINTMENT WITH YOUR RESIDENT SERVICES COORDINATOR (RSC)

3

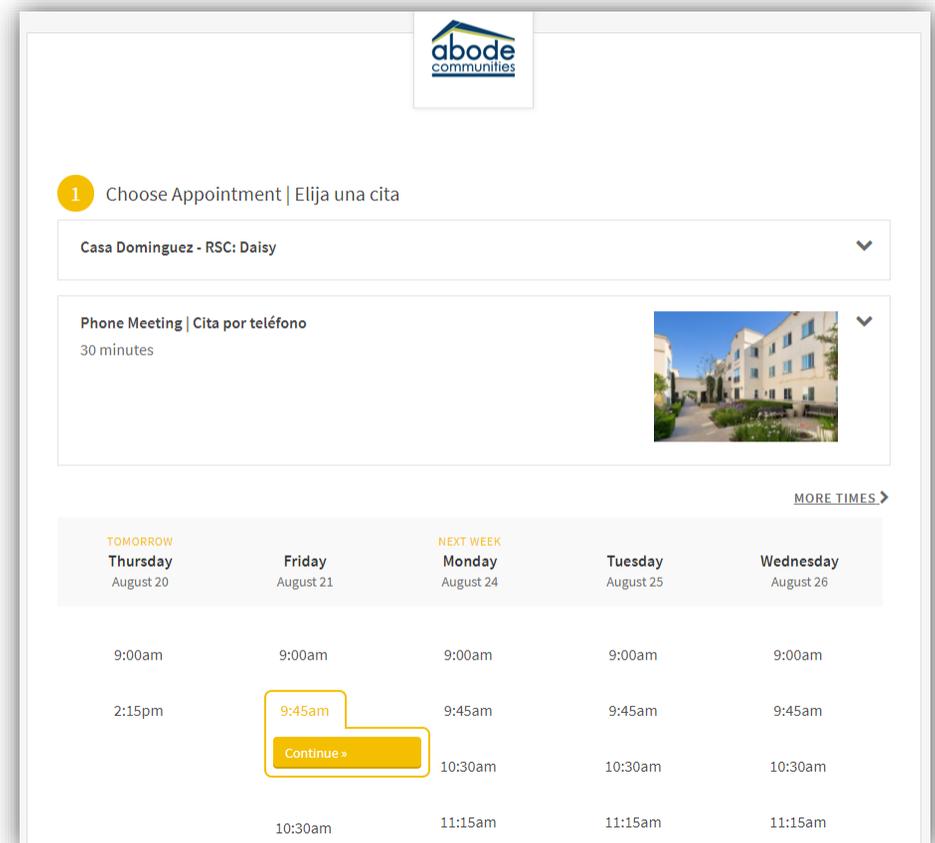
Under **I would like to schedule**, click the type of appointment you would like to schedule with your RSC.



The screenshot shows the 'abode communities' logo at the top. Below it is a dropdown menu with 'Casa Dominguez - RSC: Daisy' selected. Underneath is the text 'I would like to schedule | Me gustaría programar...'. There are two options listed: 'Phone Meeting | Cita por teléfono' (30 minutes) and 'Meeting via Zoom | Reunión a través de Zoom' (30 minutes). Each option has a small image of a building.

4

Review your RSC's availability and choose the day and time that works best for you. Click continue and you will then be prompted to fill out a form with your information.



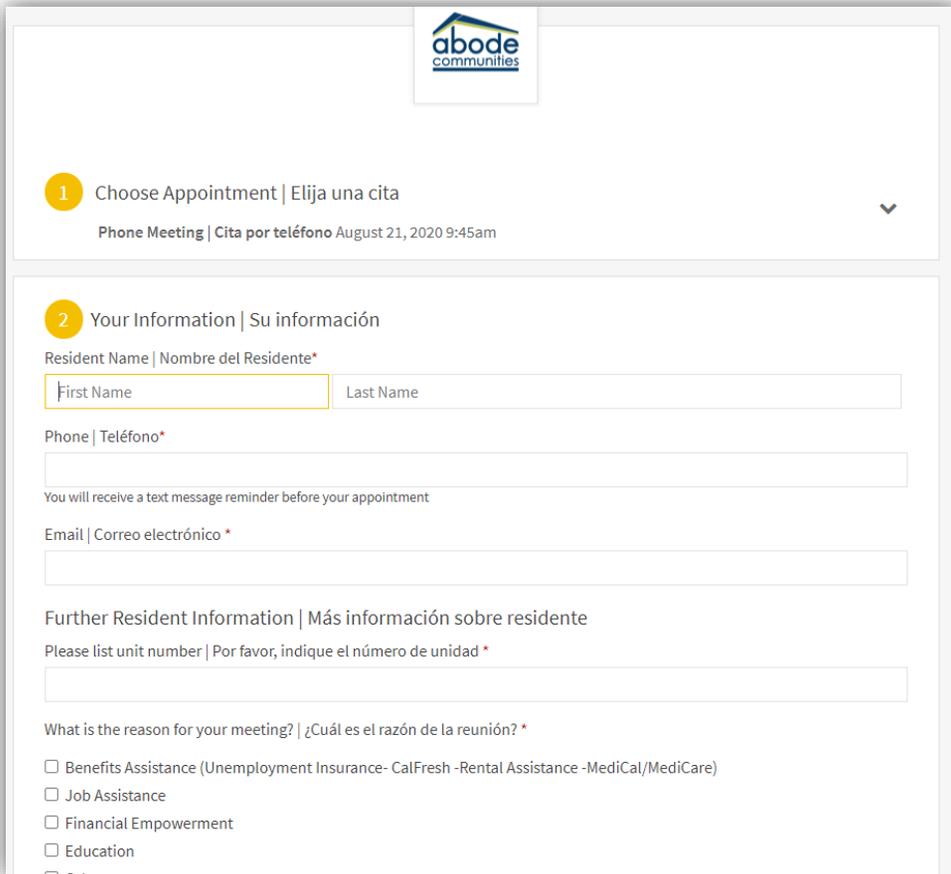
The screenshot shows the 'abode communities' logo at the top. Below it is a dropdown menu with 'Casa Dominguez - RSC: Daisy' selected. Underneath is a dropdown menu with 'Phone Meeting | Cita por teléfono' (30 minutes) selected, accompanied by a small image of a building. Below this is a 'MORE TIMES >' link. A calendar grid shows the following times:

TOMORROW Thursday August 20	Friday August 21	NEXT WEEK Monday August 24	Tuesday August 25	Wednesday August 26
9:00am	9:00am	9:00am	9:00am	9:00am
2:15pm	9:45am Continue »	9:45am	9:45am	9:45am
		10:30am	10:30am	10:30am
	10:30am	11:15am	11:15am	11:15am

HOW TO SCHEDULE ONE ON ONE APPOINTMENT WITH YOUR RESIDENT SERVICES COORDINATOR (RSC)

5

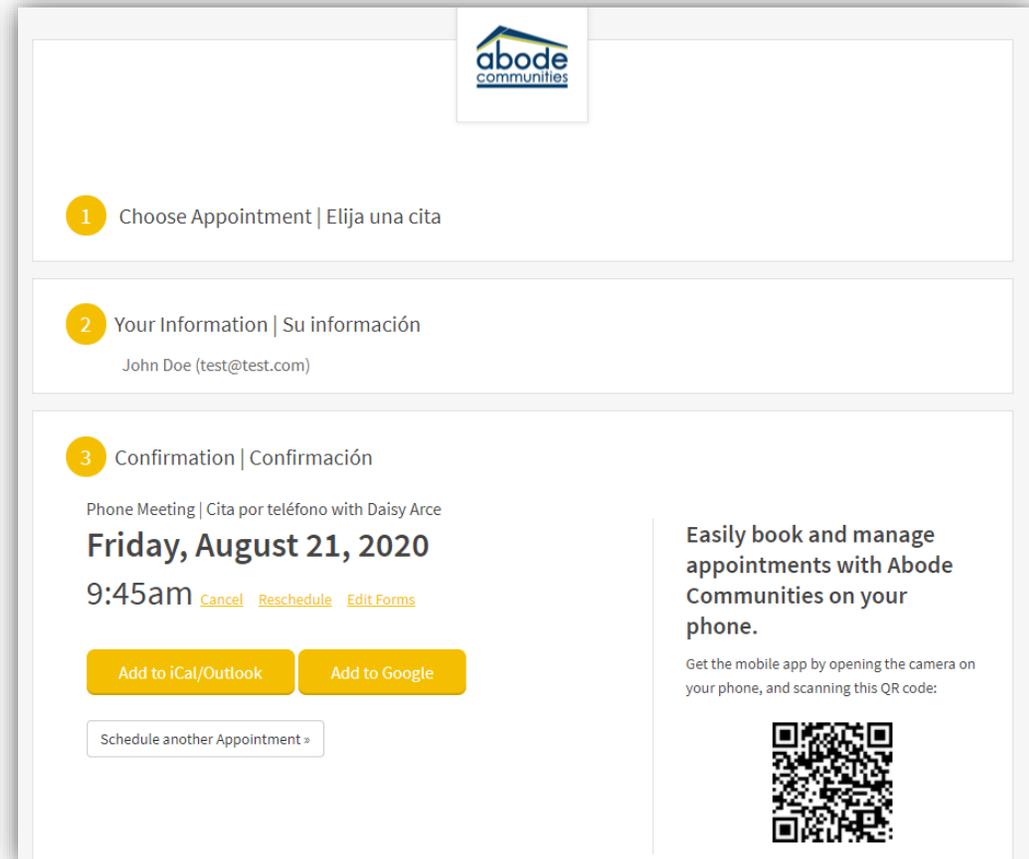
Fill out your information and click complete.



The screenshot shows the 'Your Information' step of the appointment scheduling process. At the top, the 'abode communities' logo is visible. Below it, a dropdown menu shows '1 Choose Appointment | Elija una cita' with the selected option 'Phone Meeting | Cita por teléfono August 21, 2020 9:45am'. The main section is titled '2 Your Information | Su información' and contains several input fields: 'Resident Name | Nombre del Residente*' with sub-fields for 'First Name' and 'Last Name'; 'Phone | Teléfono*'; a note 'You will receive a text message reminder before your appointment'; 'Email | Correo electrónico *'; 'Further Resident Information | Más información sobre residente' with a note 'Please list unit number | Por favor, indique el número de unidad *'; and 'What is the reason for your meeting? | ¿Cuál es el razón de la reunión? *' with a list of checkboxes: 'Benefits Assistance (Unemployment Insurance- CalFresh -Rental Assistance -MediCal/MediCare)', 'Job Assistance', 'Financial Empowerment', 'Education', and 'Other'.

6

You will be taken to a confirmation page. Once the appointment is confirmed, you will immediately receive an email confirmation.



The screenshot shows the confirmation page for the appointment. At the top, the 'abode communities' logo is visible. Below it, a dropdown menu shows '1 Choose Appointment | Elija una cita'. The main section is titled '2 Your Information | Su información' and displays 'John Doe (test@test.com)'. Below that, a section titled '3 Confirmation | Confirmación' shows the appointment details: 'Phone Meeting | Cita por teléfono with Daisy Arce', 'Friday, August 21, 2020', and '9:45am' with links for 'Cancel', 'Reschedule', and 'Edit Forms'. There are two yellow buttons: 'Add to iCal/Outlook' and 'Add to Google'. Below these is a button 'Schedule another Appointment >'. On the right side, there is a text block: 'Easily book and manage appointments with Abode Communities on your phone.' followed by 'Get the mobile app by opening the camera on your phone, and scanning this QR code:' and a QR code.